

Thesis Process Book

Hillary Ledford Student ID: 03046767 Academy of Art University Summer 2017 ©2017 This book is dedicated to all of my instructors and mentors throughout the years who have provided me with unconditional guidance and support.

I also dedicate this book to the LGBTQ Community and all children of the world. May love and happiness win.



Journey Guide



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Finding

Project Overview

Kin: Supporting LGB Adoptions was developed to simplify the child adoption process for the LGB community. The LGB community is largely under-serviced in this area, with a great need for support and assistance.

Finding simplicity through the chaotic child adoption process can be a challenge for anyone. Individuals and couples in the LGB community face increased obstacles that heterosexual adopters do not, including legal complications, added financial burdens, and social stigmas.

American politics dictate marriage and adoption for the LGB community. The country has experienced extreme turbulance with laws being overturned, modified, reinstated time and time again, creating cofusion for all parties involved in the process. This leads to timeline, mental, and emotional stress.

When *DOMA* was overturned, rights for the LGB community progressed, impacted child adoption. Shortly following was North Carolina's *Public Facilities Privacy and Security Act*, reversing our direction. The 2016 United States Presidential Election results are again sending us into uncharted territory and rocky terrain. The political and legal future are unclear.

These social situations push many to question whether family or laws matter more, and at what cost. The United States has a cycle of potential LGB adopters facing discrimination due to their sexual orientation; children not receiving parents; and agencies struggling to place them with a smaller adopter pool when only adopting to couples that include a mother and father.

On a cultural level, Americans have strong views of the definition of the word family. The term nuclear family was coined in 1947, and its definition is that a family includes one mother, one father, and children. American pop culture has helped to alter this view of what a family is. We are witnessing a shift where new lifestyles are emerging more freely, and there is a greater need for acceptance.

I seek to provide people with education, a sense of belonging, and understanding during this confusing time. It is time to break down barriers, and Kin: Supporting LGB Adoptions can help.



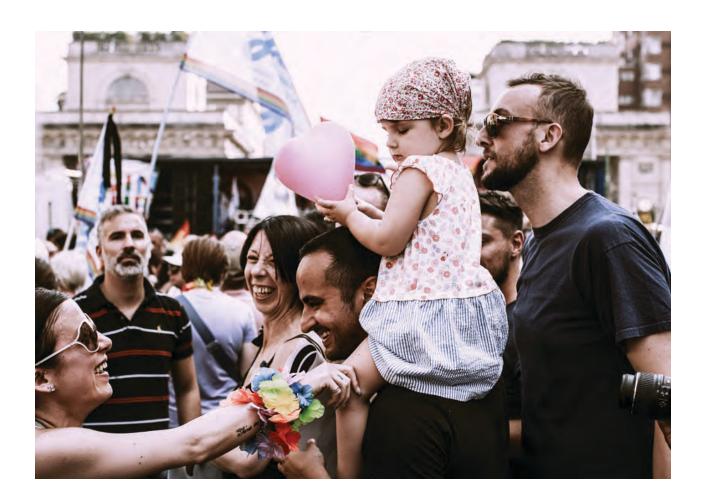
Design a Better World

Our Visual Communications Lab fostered my understanding of how graphic design can cultivate social action, and how we can make our world a better place using our craft.

While conducting research to identify gaps where design can help, I found an article about two Russian women who wanted to adopt a child. They were unable to do so because Russian law stated that individuals who are lesbian, gay or bisexual cannot legally adopt children. The injustice appalled me. After reading this, I did some research to see what the story was in the United States of America.

I discovered that American LGB people struggle while trying to adopt children. Discrimination causes delays, processes are halted, and social stigmas surrounding the idea that children can develop "normally" in an LGB-parent household still exist.

Design has the ability to make this world a better place. Using my craft to help others is a responsibility that I take seriously. Kin can provide simplicity through the adoption process for the LGB community, one supportive resource at a time.



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TOPIC AREA

LGB child adoption

OUTCOME

To help the LGB community have better informed, connected, and positive journeys through the adoption process.

AUDIENCE

LGB persons who are considering, or are currently embarking on the child adoption process.

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INSIGHTS AND INFORMATION

There is an internet information gap. Currently, most content is available as a few pages within a larger website or part of one that is offering adoption services.

There is a strong reliance on social networking among LGB people seeking to adopt children.

LGB parents seeking to adopt find that relationships and connectivity are a necessity to gain inspiration, information, and support. Online cannot provide access to subject matter experts, in-person networking opportunities, financial and insurance benefits planning, advice and information.

Potential adopters found more comfort and information through connecting with peers than they did searching the internet for answers.

There are a lot of variables in LGB family systems, which effect each personal adoption process differently.

STRATEGIES

Provide same-sex couples with a website dedicated solely to the LGB adoption community.

Find ways to connect the LGB child adoption community.

Provide resources that reassure and inspire parents to continue through the adoption process.

Provide a safe opportunity for prospective LGB adoptive parents to meet with professionals and other community members.

Create a sense of connection to the website community by creating a tangible deliverable for members.

Provide clear breakdowns of the steps they need to take for their personal adoption process.

DELIVERABLE DESCRTIPTIONS

Website

This website will include reliable resources specifically for the LGB adoption community. It is a refuge where people can obtain information, ask questions, and discuss experiences as a way to improve adoption experiences for themselves and others. The navigation is driven by a questionnaire that shows the correct information for them, and sorts them into appropriate groups.

Website: Networking

Forums, instant messaging, and private messaging will be available on the main website. Once the user has completed the questionnaire to enter the navigation, they will be presented with appropriate social groups that match their profile.

Website: Adoption Journeys Videos

Using the power of the spoken word, people will share their journeys through the adoption process on the videos section of the website. Below the video will be a section for users to add visual and text information about themselves.

Meet and Greet Event

An event where (potential) adopters have an opportunity to meet with vendors, agencies, community members and resources who can help them through their journey.

Magazine: Digital

This magazine will include updated contact lists for adoption resources, as well as stories and articles on LGB adoption. Website visitors can subscribe to the the printed magazine or view it as an e-publication. Printed copies will be available at the Meet and Greet event.

Navigational Questionnaire

Upon entering the website, the user will be prompted to answer a short questionnaire, which will drive their navigation through the site by guiding them into appropriate social groups and information.

Thesis Deliverables

Website with Social Networking

A website designed specifically for the LGB community.

- A place to form connections, relationships and gather information on up-todate, reliable resources for positive journeys through the adoption process.
- Social networking aspect is a safe-zone where users can get information, discuss experiences, and ask questions.
- Upon entering the website, users will be prompted with a short questionnaire to drive their navigation through the site and sort users into appropriate social networking groups.

PAGES

- Home Page
- · Questionnaire prompt at first visit
- Adoption Journeys Video/ Personal story pages (with photo albums, biography and personal online blog) (3 pages)
- Forum Page
- Reliable Resources Page
- News page
- Interactive Map with legal/adoption information by state

Publication: Print & Digital

Website users share their story and inspire others by uploading their Adoption Journeys videos. Their video page will also include a section for users to add visual and text information about themselves. These videos will be crowdsourced, and will either be filmed or photograph compilations with dialogue. I will make one prototype video.

DESIGN DELIVERABLES

- Cover
- Adoption Resources Contact List (1 spread)
- · Adoption Journey Stories (3 Spreads)
- LGB Adoption news articles regarding adoption and LGB rights (2 Spreads)
- LGB Adoption legal updates infographic (1 Spread)

Adoption Journeys Videos/Motion Graphics

Website users share their story and inspire others by uploading their Adoption Journeys videos. Their video page will also include a section for users to add visual and text information about themselves. These videos will be crowdsourced, and will either be filmed or photograph compilations with dialogue. I will make one prototype video.

PAGES

- 30s-1m adoption story videos
 (3 videos:1 LGB couple with two adoptive parents, 1 LGB couple with one adoptive parents, 1 Additional)
- Motion graphics element applied to each video

Meet and Greet Event

This event will act as a networking forum, providing potential and experienced adopters with an opportunity to meet with fellow community members, subject-matter experts, vendors, agencies, and resources who can help them through their journey.

PAGES

- 4 Name badges: Attendee,Press, Vendors, Staff
- 2 Signs: 1 Welcome/1 Wayfinding
- Welcome Kit: 1 Folder/1 Bag/1 Pen/
 1 Notebook/1 Contact Card
- Print version of digital magazine

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Research



Sociological Economic Personal Cultural **Political**

12

Mind Mapping

Same-Sex Couples Face Challenges When Adopting Children

At my early research stages, I explored my topic through mindmapping. The mind map was separated into five different categories: political, sociology, economic, cultural, and personal. Each category led to a plethura of answers, many overlapping into each other, providing even more answers.

POLITICAL

- Banning/Challenges
- Preservation of the typical nuclear family
- Medical rights
- Empowering society
- +/- religious groups
- Gay marriage

SOCIOLOGY

- Community support systems
- · Child welfare system
- Understanding
- Selecting Parents
- Nature vs. nurture

ECONOMIC

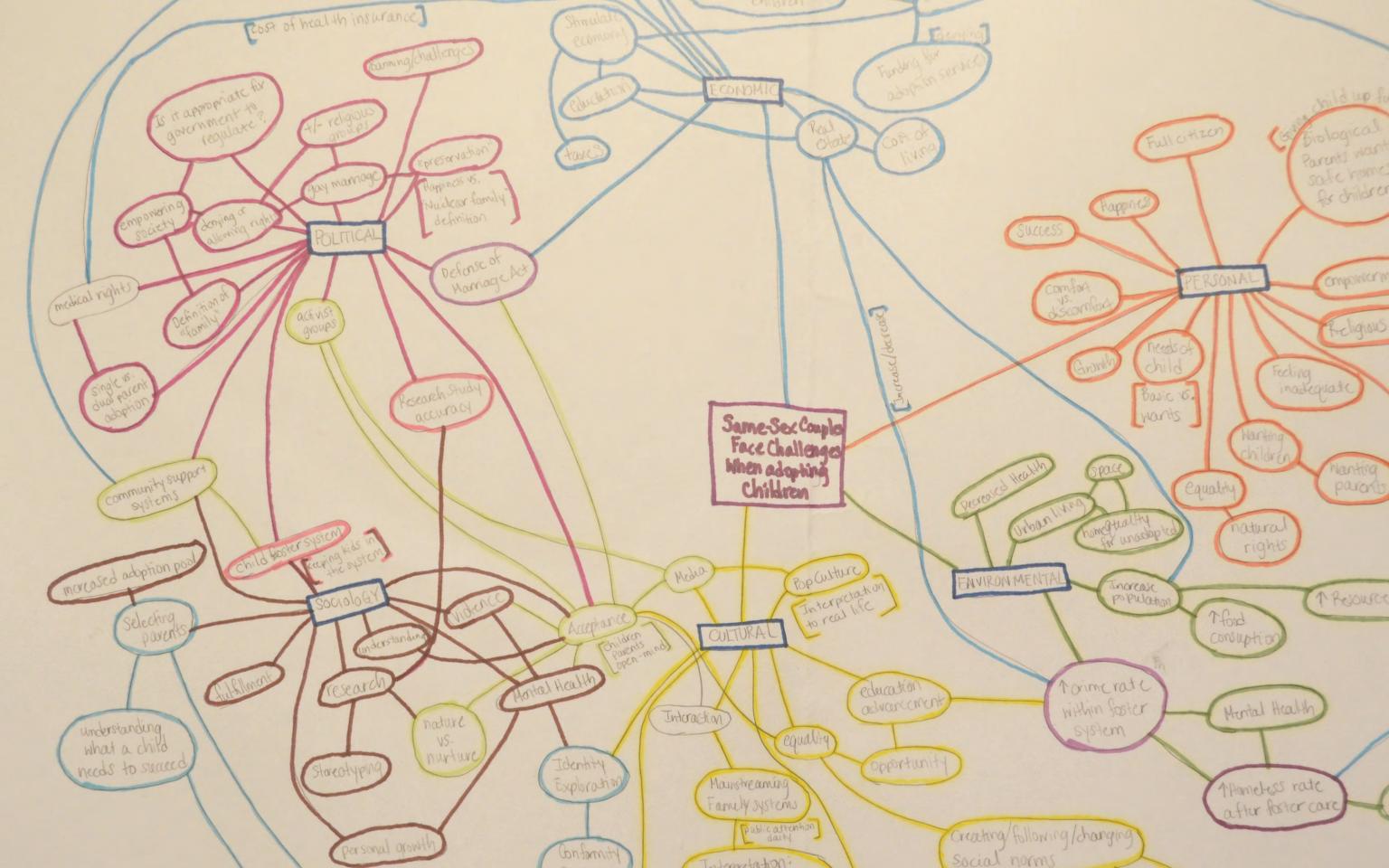
- Funding for unadopted children
- Real estate
- Taxes
- Census
- Court fees

CULTURAL

- Acceptance
- Media
- Equality
- Opportunity
- Mainstreaming family types
- Education

PERSONAL

- Natural rights
- Wanting children/wanting parents
- Need to provide
- Feeling adequate
- Child's needs



Discussion Groups

A Discussion on LGB Child Adoption

To dive into this topic, I invited a group of connections to a brunch and robust discussion on same-sex family adoption challenges.

Each participant was asked to bring with them a research study conducted on the topic of same-sex family adoption. I also requested that they bring an article they felt contained incorrect or swayed information, and/or one they felt contained correct information. Reviewing both types of articles opened doors to new conversation and healthy debate on the topic. We opened many doors and definitions of family, social action, culture, and norms.



Write down the first word or thought that comes to mind when you hear the word *family*.



Write down the first word or thought that comes to mind when you hear "same-sex couples face challenges when adopting."











We have seen this before.

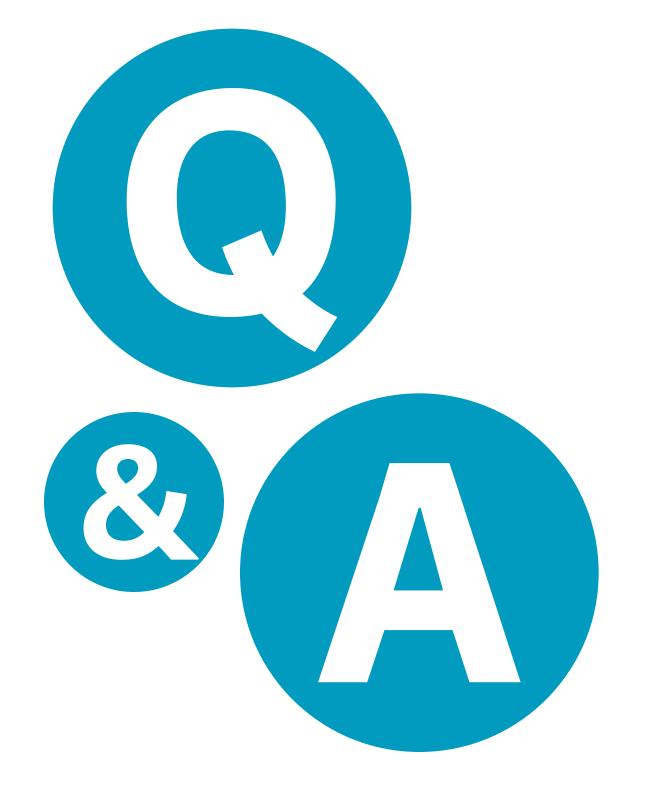
Understanding how a social movement works helps us better understand how to push this issue forward in a positive and meaningful direction.

Understanding Social Movements

This issue is similar to many civil rights movements that America has seen it its history. We have seen African Americans, Asians, and women fight to gain rights, and we have seen interracial marriage become legal. In our current world, we are now seeing same-sex couples fight to adopt children in a fair environment.



Signing of the Voting Rights Act LBJ Library photo by Yoichi Okamoto



Research Group Questions and Answers

During our research groups, I asked my participants to answer these questions. The answers they provided were very valuable and helpful in moving to the next step.

WHAT ARE THE NEEDS OF A CHILD?

 Unconditional love Clothing Structure Support Community Acceptance Stability Role model Caring attention Shelter Attention and time Positive influence • Healthy and stable home Guidance Freedom to Nurturing Experience make mistakes Food Legos Values Healthcare Money Creativity

•Education •Discipline •Structure to develop

WHY DO PEOPLE ADOPT CHILDREN?

Can't have their own kids
 Genetic reasons
 Age
 They want to help
 Why bring another child
 Adoption
 They want fame
 Mny bring another child
 Adoption
 They want fame
 Iogic

 Adopt children of people they know because biological parents are unfit

Give it a try! How would you have answered?

Half a century ago, they said that kids who are raised by interracial couples would be maladjusted—just like they're saying kids raised by same-sex parents would be—and we see now that they're just fine. It's kind of the same thing."

—Seth Lemerman

This matters.



402,000 children are in foster care











102,000 are eligible for adoption



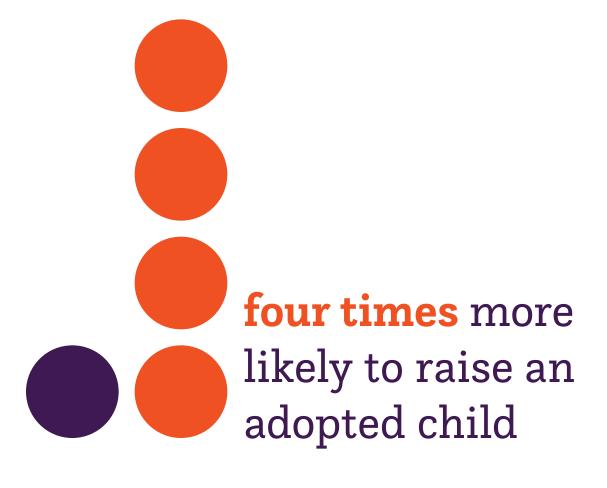








Compared to heterosexual couples, same-sex couples are:





LGB and LGBT Child Adoption Non-Discrimination Laws

Map data supplied by Family Equality Council. Data based on 2010 Census and analyzed by The Williams Institute. Data current as of November 22, 2016.

Types of Child Adoption in the US

FOSTER PARENT

A foster parent provides a temporary home for children until the child(ren) are adopted, placed into another foster home, or reunited with their families.

JOINT ADOPTION

Two people jointly adopt a child. All states allow married couples to petition, while only some permit unmarried partners to do so.

DOMESTIC INFANT ADOPTION

Adoption of a newborn who has not been entered into the foster care system. The newborn was born in the United States.

INTERNATIONAL CHILD ADOPTION

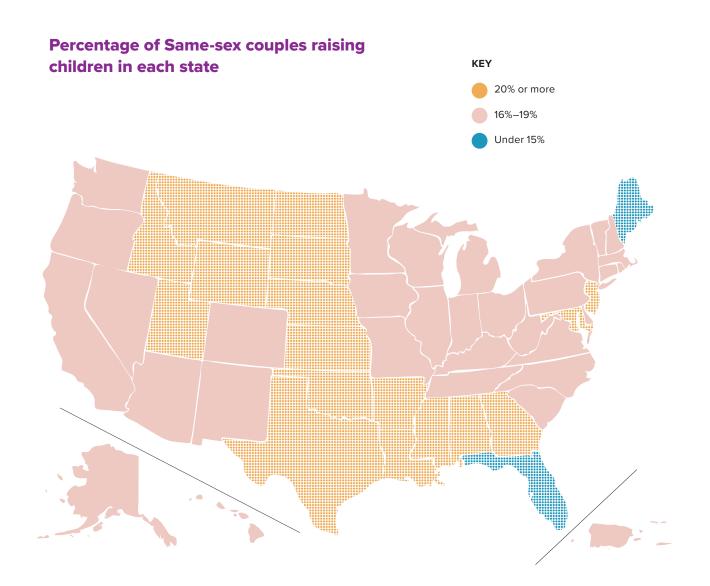
Adoption of a newborn or older child from another country.

The newborn or child was born in a country other than the US.

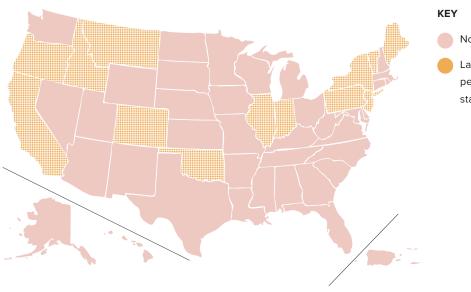
SECOND/STEPPARENT ADOPTION

Second Parent Adoption permits a second person to become child's legal parent. This type of adoption does not require that both parents are married.

Stepparent Adoption permits a second second person to become child's legal parent and requires that both parents are married at the time of petition and adoption.



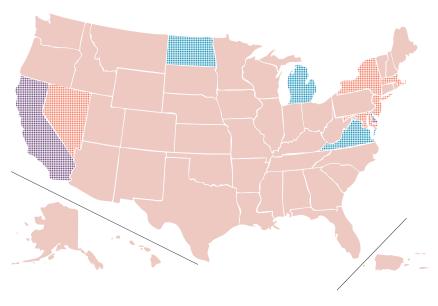
SECOND/STEPPARENT



No laws pertaining

Law permits LGBT parents to petition for second-parent adoption statewide. (includes DC)

JOINT ADOPTION



KEY

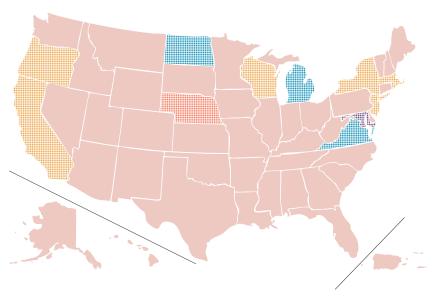
No laws pertaining

Law protects LGB discrimination in adoption

Law protects LGBT discrimination in adoption

State permits state-licensed child welfare agencies to refuse to place and provide services to children and families, including LGBT people and same-sex couples, if doing so conflicts with their religious beliefs

FOSTER CARE



KEY

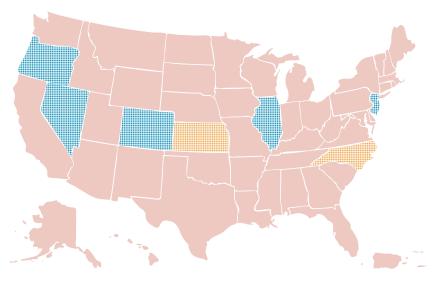
No laws pertaining

Supports fostering by LGBT parents by restricting discrimination

Supports fostering by LGBT parents by restricting discrimination based only on sexual orientation

State permits state-licensed child welfare agencies to refuse to place and provide services to children and families, including LGBT people and same-sex couples, if doing so conflicts with their religious beliefs

MARRIAGE AND RELATIONSHIP RECOGNITION



Same-sex couple marriage is legal in all 50 states, plus DC. Some states have additional laws to supplement this.

KEY

Comprehensive civil union or domestic partnership law

Targeted religious exemption law (Kansas permits faith-based organizations to deny services to same-sex couples. North Carolina permits state officials to decline to marry same-sex couples)





Key Words













ILLUMINATE

ILLUMINATE

Brightened with light; intellectually or spiritually enlightened.

PATH

A track specially constructed for a particular use; a way of life, conduct, or thought; the continuous series of positions or configurations that can be assumed in any motion or process of change by a moving or varying system.



To bring out of a tangled state; disentangle; unsnarl; to straighten out or clear up (anything confused or perplexing).

Definitions from Merriam-Webster Dictionary





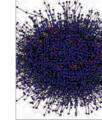












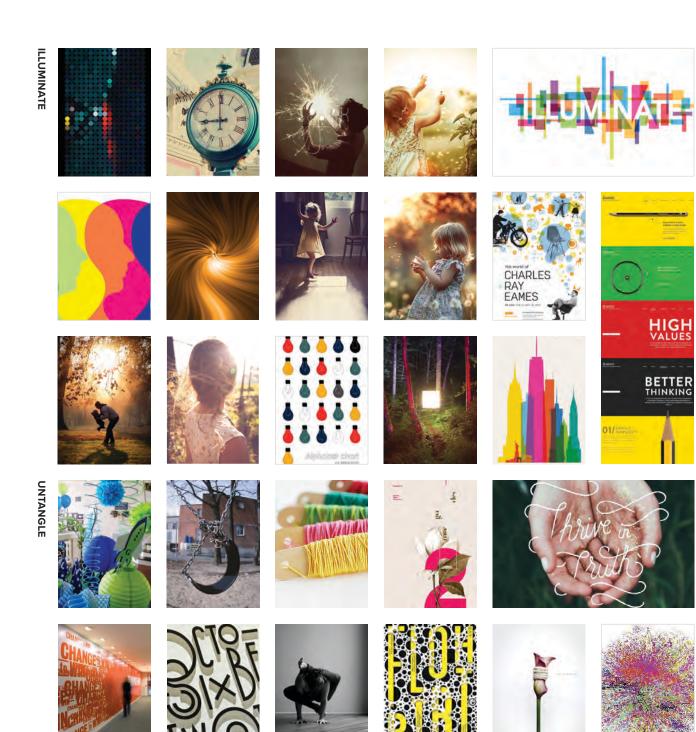
WORLD EVENT
YOUNG ARTISTS
2012

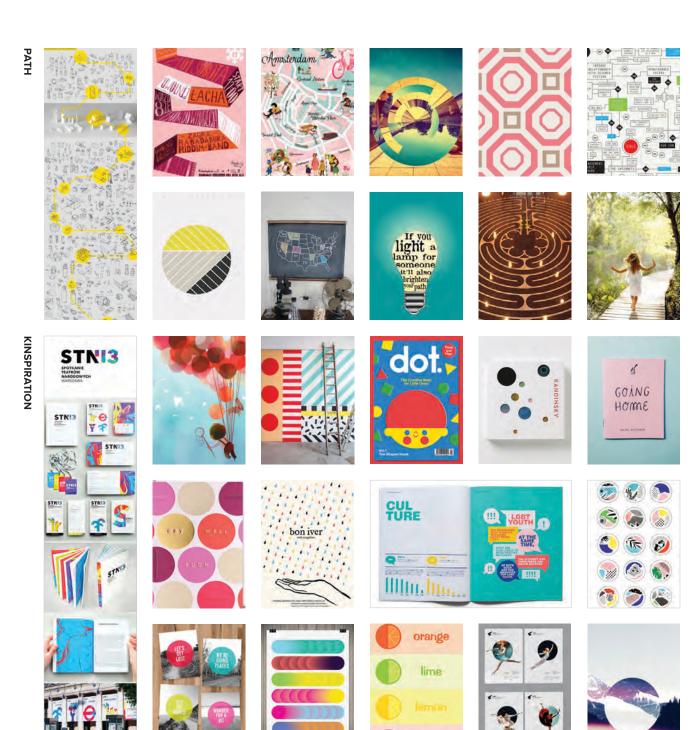






UNTANGLE











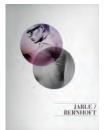








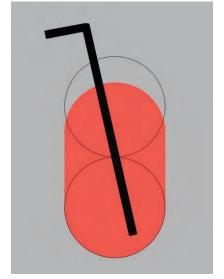




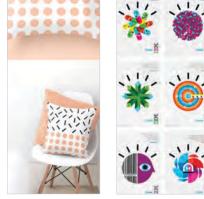








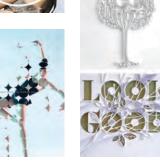
































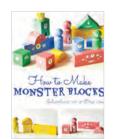
















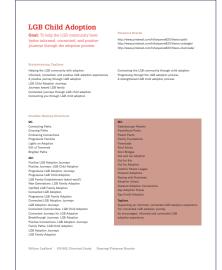
Choosing a Name

What's in a name?

Identifying the right name for Kin was crucial. I explored numerous directions with long lists of key words, thumbing through the thesaurus, and experimened with how the name would interact as a logo.







A NAME-CHANGER

Kin actually started as CAP. It was decided that the project needed a new face, a new color, and a new name to help bring the Kin essence to life.

To do this, I reminded myself of both what this project is, and what the goal is.

WHAT: LGB Child Adoption

WHO: Members of the LGB community who are seeking to adopt children **GOAL:** To help the LGB community have better informed, connected, and

positive journeys through the adoption process

SAMPLE OF BRAINSTORMED NAMES:

- Smooth Paths
- Sprouting Up
- Simple Paths
- Connecting Paths
- Crossing Paths
- Fostering Families
- · Adopting Connections
- · Adoption Connections
- Adopting Love
- Adopting through Borders
- · Adopting Acceptance
- Embracing Connections
- Adoption Journeys
- Adoption Progress
- Progressive Families
- Family Progress
- Adopt to Family
- Quest to Adoption
- · Make You Mine
- · Families Together
- Up Jump Spring
- $\bullet \ \mathsf{Up} \ \mathsf{Jump} \ \mathsf{Love}$
- Springing Up Baby
- · Family Travels
- Family Goals
- · Walk with Me
- Lit Paths
- Light my path
- Lighting Paths to Family
- Beacon Towards Family
- Lights on Adoption
- Quest for Baby

- Adoption Quest
- Path to Family
- · Family Ties
- One Love
- · Gift of Love
- New Day
- Gift of Tomorrow
- · Lovingly Adopt
- Forever Love
- Worth the Wait
- Waiting for Love
- Up All Night
- · Choose my heart
- Childhood Journeys
- · Love of a Child
- Strength
- Love Knows no Bounds
- Bright Paths
- Springing Up Baby
- Crossing Paths
- Embracing Connections
- Progressive Families
- Lights on Adoption
- Gift of Tomorrow
- Brighter Paths
- Positive LGB Adoption Journeys
- Positive Journeys: LGB Child Adoption
- Progressive LGB Adoption Journeys
- Progressive LGB Child Adoption
- LGB Family Establishment
- New Generations: LGB Family Adoption
- Uplifted LGB Family Adoption

- · Connected LGB Adoption
- Progressive LGB Family Adoption
- Connected LGB Adoption Journeys
- LGB Adoption Journeys
- Connected Communities:
- LGB Child Adoption
- Connected Journeys for
- LGB Adoption
- Breakthrough Journeys:
- LGB Adoption
- Positive Connections:
- LGB Adoption Journeys
- Family Paths: LGB Child Adoption
- LGB Adoption Journeys
- LGB Family Adoption
- Kaleidoscope Parents
- Parenthood Pants
- Parent Pants
- Family Foundations
- Parentaide
- Kind Voices
- Kind Bridges
- Out and Up Adoption
- Out for Kin
- Out for Adoption
- Colorful Parent League
- Outward Adoptions
- Raising with RainbowsAdoption Solace
- Outward Adoption Connections
- Gay Adoption House
- · Gay Kin(d) Adoption

TAGLINES

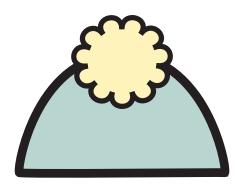
- Supporting an informed, connected LGB adoption experience
- · For connected LGB adoption journey
- An encouraged, informed and connected LGB adoption experience

Evolutions and Iterations from CAP to Kin, Kin, Kin & Kin

1 · CAP: Connected Adoption Process

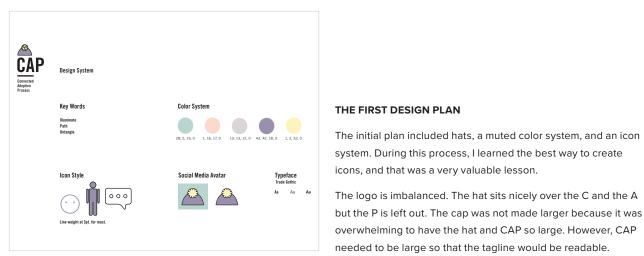
The first name for this project was CAP, which stood for Connected Adoption Process. The concept was fairly developed and carried on through the completion of my Thesis 1 course. The idea that hats could be used to hold different meanings, provide a family-friendly, and sometimes silly, quality.

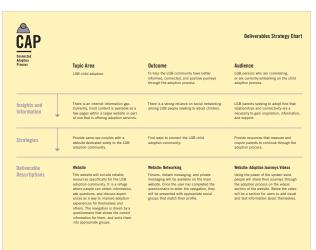
I completed a logo and began a design system for this concept but after further exploration, and as I began completing pieces, it began clear that this idea was not going to work through the entire project. I went back to the drawing and began the process over again. As a designer, it is important to have the patience and ability to go back to the beginning. Sometimes, it is necessary to begin again so that the end result is as great as it could be. Ideas and design cannot be forced, and we must do what is necessary.

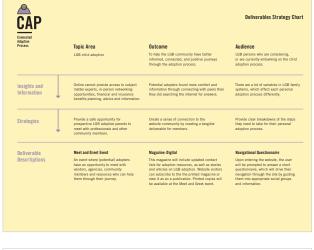




LGB Connected Adoption Process













EVOLUTION OF THE HATS

The hats went through their own evolution process. This was part of the process where I attempted to make the original concept work. To do so, I began exploring how I can better incorporate the hat concept into the rest of the brand. In these explorations, I worked with different line weights, fills, outlines, and hat styles.























2 · A Change of Scenery: Kin is born

At Kin's core is the support of simplicity through the chaos of the adoption process. To present this, I moved to a cleaner design style and began learning how to design with a minimalist style. The main element became circles to represent the members of each family. I struggled to apply this element and often wound up with awkward designs and floating circles. The next step in my journey was to discover how these circles could have meaning. Once they had deeper meaning, I would be able to apply them in a way that made sense for both the topic and design.

LOGO





COLOR PALETTE

PANTONE 254 C

PANTONE 245 C

EVENT MATERIALS

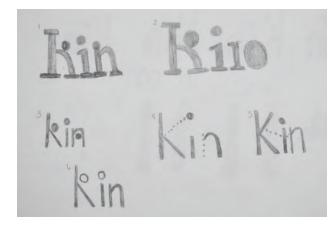




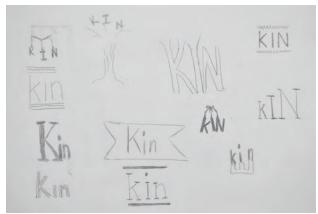


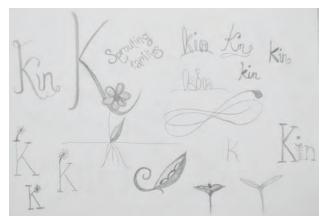


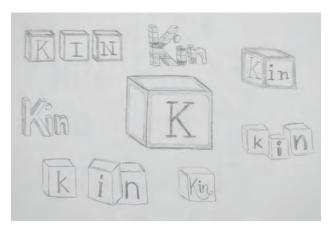


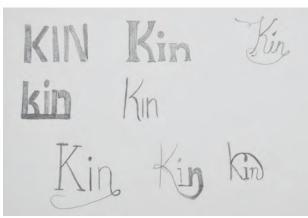






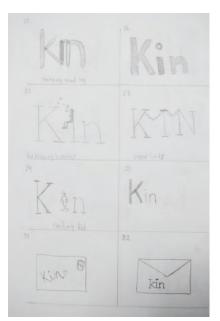




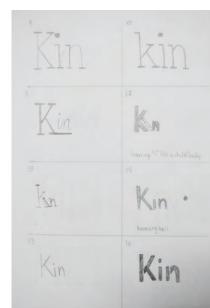


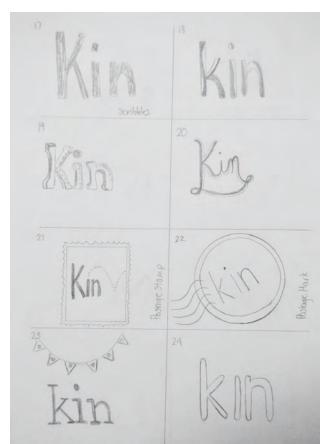
"Identities are the beginning of everything. they are how something is recognized and understood. What could be better than that?"

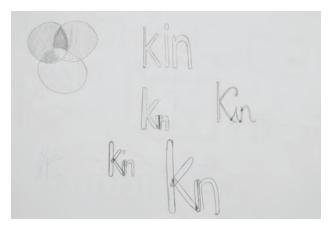
—Paula Scher

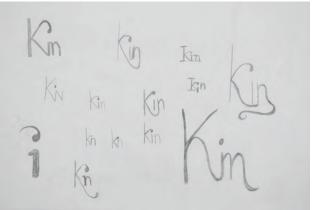












Kin Kin	Kin Kin	Kin Kin	Kin Kin	Kin Kin	Ki n
kin	K'n	Kin	Kin	Ki n	Ki n
kin	Kîn	Kih	Kin	Kin Suppring informal and connected	Kin.
kin	Kn	Kin	Kin	Kin Supporting informed and connected LGB adoption journeys	Ki n
Kin Factoria della di contrata Appropria primoria endi contrata Deputing primoria endi contrata	Kingsoring informed and connected	Supporting informed and connected LGB adoption journeys	Kn	Supporting informed and connected and connec	Supporting informed and connected
	Supporting informed and connected LGB adoption journeys	Kin	Kin	Kin	Kin
Kin	Kin	Kin	Kin	Kin	Kin
Kin	Kin	Kin	Kin Tw	Kin	Kin
Kin	Kin	Tim	Tim	Kin	Kin
Kin	Kin	kin	k in	Kih	Kin
Kin	Kin	Rih	Kin	Kin	Kih
K in	kin	k in	kin	kin	Kin
L in	Kin	kin	L in	Kin	Ki'n
		Kin			Kin
Kin	Kin	Kin	Kin	Kin	Kin



kin

kin

kin

































kin



3 · Merging Colors

In Thesis 2, my project underwent even more changes. I strived to find meaning for the colors and dots. I ended the semester with a new visual system, and new goals.

LOGO

SETTING ONE



SETTING TWO



COLORS

LOGO

SECONDARY



PANTONE 254 C



PANTONE CG 8 C PANTONE 7702



96, 91, 0, 0

TYPEFACE

LOGO

AVENIR LT STD ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 0123456789

PRIMARY TYPEFACE

MRS EAVES ABCDEFGHIJKLMNO PQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 0123456789

SECONDARY TYPEFACE

MR EAVES SANS ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 0123456789

IMAGERY

COLOR PHOTOGRAPHS



DESIGN ELEMENT MEASUREMENT SYSTEM









Dots will always be scaled in multiples of 25% of the size of the dot in the logo.

Example: Logo dot is 10pt, design dot will be 25% larger at 12.5pt, or 50% larger at 20pt, etc.

THE DOT

The dot is used for informational purposes. Ex/pink dots and blue dots will be used in the badge to reinforce information for the user.

DOT MEANING







COLOR **BLOCKING**









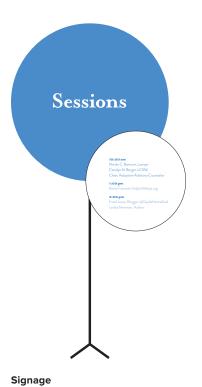


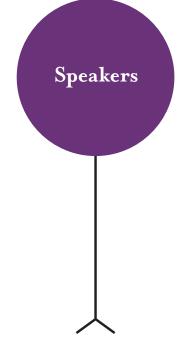
PANTONE 254 C PANTONE CG 8 C PANTONE 7702

96, 91, 0, 0

Using these colors, large blocks of color may be added to collateral. For an example, please see the wayfinding, notebook, and folder.

EVENT MATERIALS



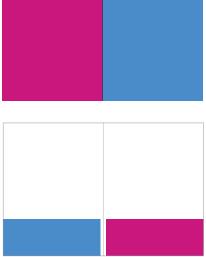




Tote Bag



Folder



The color concept was that blue and pink make purple. One side would be pink, the other side blue, and this would combine to be the color of the logo.



Notebook



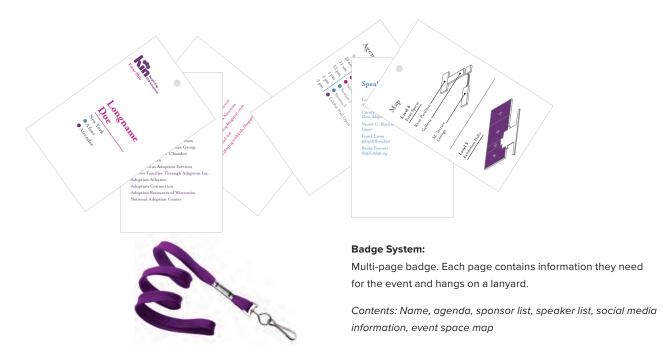
Name		
Email		
Phone		
Stage		
Information_		

Kin Event 2016	Event 2016	Event 2016
Kin Event 2016	Event 2016	Event 2016
Kin terre Event 2016	Event 2016	Kin was Event 2016
Kin Event 2016	Kin Event 2016	Event 2016



Contact Card System:

These cards come on a perforated sheet and are the size of a business card. Attendees can fill in their information and pass them out to people they meet at the event.



4 • Reinventing the Original Kin

The third iteration of Kin didn't quite work out but that's okay! You never know unless you try, right? Well, I tried. Sometimes you need to take some steps back to move forward, and that is exactly what happened.

I moved to a single-color logo, which expresses the simplicity throughout the chaos in the world of child adoption for the LGB community, and used a sunny melon color to add brightness to any troubles that may be endured.





Bree

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

Proxima Nova

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

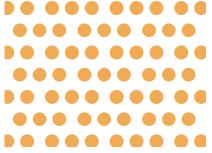


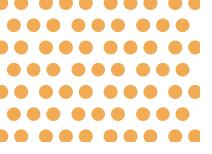
PHOTOGRAPHIC STYLE

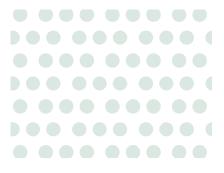
Photographs are warm, family-centered, and candid. Photo courtesy of The New York Times



PATTERNS AND ARTWORK







Connectors:

The bar colors create the color of the connector, signifying the different people coming together to create a family.

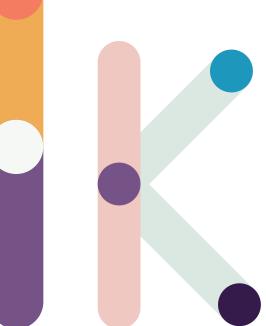
The K connector is the same concept, in the shape of "K" for Kin. Both the standard connector and the K connector can be applied abstractly. The connector dots on the arms of the K (only) may be changed based on page layout and color usage.

Patterns:

I extracted the 3 dots from the logo, and left 50% extra space between each set to make a pattern.

Balloons:

Balloons hold wishes, possibilities and dreams. Their structure, while fragile, is also strong. Combined with the silhouette of a child holding a house in which the balloons are coming out of is symbolic of everything a balloon can hold in relation to one's life.





Deliverables: Event Materials

Badges







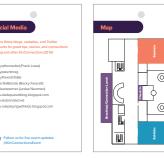














3.25X5 Fan-out badge system with grommet and lanyard
Badge doubles as an event information booklet, with all of the
information condensed to fit around the attendees neck.
To keep the badge light, all information was fit onto three cards.

Card 1 Front: Name/State/Adoption Stage/Attendee

Card 1 Back: Social Media

Card 2 Front: Agenda Card 2 Back: Speakers List

Card 3 Front: Exhibit List Card 3 Back: Map

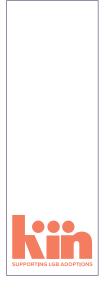


Hanging banners

24x72" to hang from ceiling in rotunda







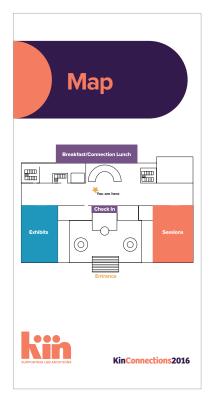






Welcome Banner and Map 36x72" standing banner to place next to registration desk





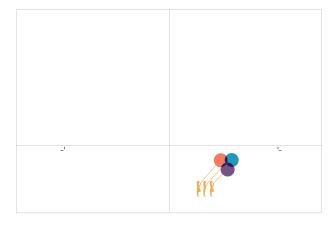


Notebook



Folder





Pen



Bag



Water Bottle

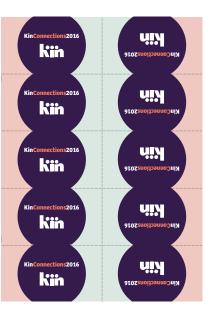


Contact cards



An 8x10.5 perforated sheet of cards is given to each attendee so that they may collect and provide contact information to fellow attendees. They are provided on a perforated sheet for easier carrying purposes, and so that staff can fit them into the folder.

Card size: 3.5x2" (standard business card size)



MOTION GRAPHIC

https://vimeo.com/167205249

- Logo appears without tagline.
 Dots are separated on bottom right.
- Dots "ping pong" into their place on top of logo with light sound effects.
- Tagline fades in
- Fades to white with sound of child laughing



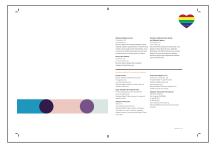






PUBLICATION



















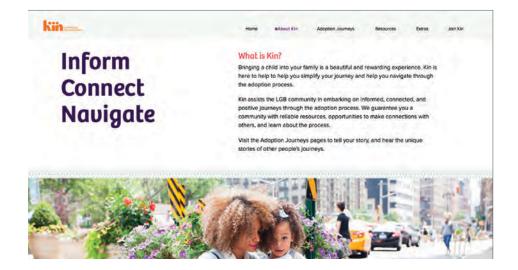




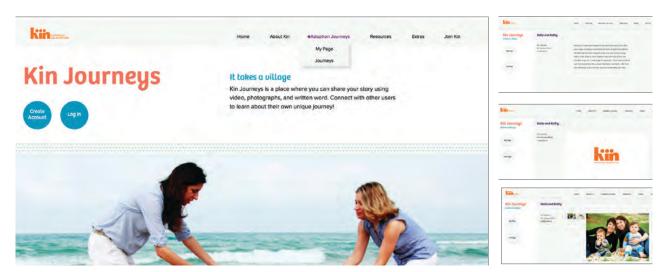
Homepage



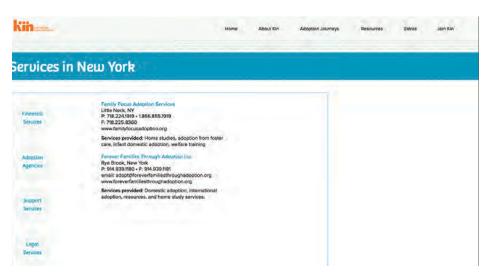
About Kin



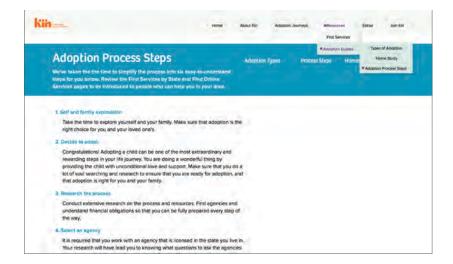
Adoption Journeys



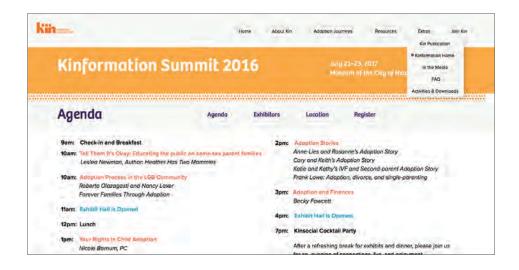
Adoption Resources



Adoption Process Steps



Kinconnections 2016 Event Information



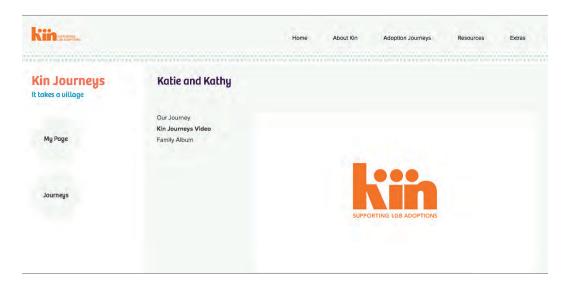
Create an Account



Log In



Adoption Journeys Videos



Website User-Testing

My user-testing was very fruitful, eye-opening, and confirmative. The premise of the project excted them and they were very enthusiastic about participating.

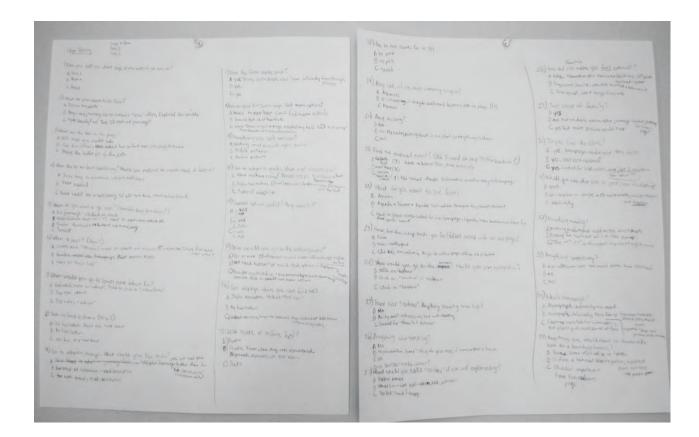
I used QuickTime audio recording to record the user sessions so that I could listen to them after we were finished.

Overall, the site was very well received. The navigation needs improvement. There are some places where there is too much navigation on a page and I noticed them hesitating to follow my requests.

There were some notable highlights of the testing. The users were excited over the roadmap and how it leads to "Family Fun" at the end. I heard the word "trust" a lot. The users stated that they are trusting me to provide

them with everything they need to get through the process so that they don't need to go anywhere else. I was enlightened of how un-user friendly and how difficult it was to understand the Kin Journeys website. I need to better create two different paths for the new user and the existing user. The users also had difficulty locating the Kinformation event pages.

The website evoked a feeling of family. Other main reactions to the site are feeling intrigued, inquisitive, excited, and wanting to know more about how to navigate through their journeys.



















Jay Roth | Astoria, NY LPN at Callen-Lorde Community Health Center In a relationship | Homosexual Interested in adoption







AJ Tkaczuk I New York, NY Director of Technology, Company Married | Homosexual Interested in adoption

QUESTIONS:

- Can you tell me what page of the website we are on right now?
- 2. What do you want to do first?
- 3. What are those dots on the page?
- 4. Were the tip windows satisfactory? Would you have preferred to see them on the screen when it opened?
- 5. Where do you want to go first? Why? Go there. (did they have trouble?.
- 6. Where do you want to go second? Why? Go there. (did they have trouble?.
- 7. Go somewhere that would tell you more about what Kin is.
- 8. Take me back to the home page. (how did they try to get there, and did they have trouble?.
- 9. Please take me to the adoption journeys
- 10. What would you like to do?
- 11. Does the form make sense to you?

- 12. Go to your Kin Journeys page. Can you find the menu options within this section?
- 13. Is there anything you wish was here?
- 14. Please go to the adoption guides.
- 15. What guides are you most interested in?
- 16. Do you find the current options useful? Are any of them not useful?
- 17. How would you go to the other guides within this submenu?
- 18. Can you please go to the page where you would find services to help you out?
- 19. Would you click on "by state" or "online" first?
- 20. Go to "services by state. Can you please go to New York services?
- 21. Is there any category of service options that you think is missing?
- 22. Can you please find me the annual event? Can you please click on "Kinformation"?

- 23. What do you want to see first?
- 24. How does this setup make you feel, with all of the event information on a single page? Is there an easy way to jump to the different event topics on this page?
- 25. Please hover over the "extras" menu item. Is there anything on this submenu list that you think is missing?
- 26. How did the website make you feel overall?
- 27. Did you feel a sense of family?
- 28. Would you find the site helpful if you were going to use it for information to adopt a child?
- 29. Is anything missing from the website?
- 30. Is anything there that you don't think is necessary?
- 31. Which home page do you prefer?

RESULTS

WHAT THE USERS WANTED TO DO FIRST:

Users want to "begin my journey".

TOP PAGES USERS WANTED TO VISIT:

Kin Journeys • Services • Guides • Adoption Process Steps

KIN JOURNEYS:

- This page was not easy to locate from within the site.
- Confusion between "My Page" and "Journeys" terminology (Fig 1.1)
- Kin Journey isn't missing any options: Our story, video, photo album
- Having two different menu options next to each other is confusing (Fig 1.2)
- · Would like to see a profile picture

USER GUIDES:

- · Users did not know what a Homestudy is.
- Having sub-menu options available in header is handy. Another option is a sidebar navigation. (Fig 1.3)
- One user thought he could click on "Second Parent Adoption" to learn even more about the topic while visiting the "Types of Adoption" page. The site does not currently have this capability.
- While "legal services" is an option under "services," user suggested including a "your rights: cheat sheet under the "guides".

RESOURCES/SERVICES:

- All primarily interested in "state" services information, and less interested in online services.
- Agencies was most interesting to the users
- Perhaps a page for each service is not necessary. Might be better to have all services in columns on a single page.
- · No service options were missing

KINFORMATION 2016 EVENT:

- Navigation menu needs to include the word "event" next to Kinformation, as it was misunderstood that "Kinformation" is more information about the organization, and an extension of the "About" page.
- All wanted to see the event agenda page before the other's.
- All users prefer that the event information is on a single page as-is, and not on separate pages.
- All users appreciate having the ability to jump around the page using the sub-menu options (Fig 1.4))





Fig. 1.1

Fig. 1.2



Fig. 1.4

NAVIGATION MENU:

- Publication and Kinformation Event options should be moved under "about," which was their original location.
- Easy to understand where they are in the site due to the dot and change of text color and weight.
- Looking for a "contact us" option.

HOW THE SITE MADE THEM FEEL:

- Inquisitive
- Excited
- Wanting to know more about their adoption options
- More family images would provide a greater sense of "family".
- LGBT colors should be somewhere on the site
- Users like the current color palette

THINGS THAT ARE MISSING:

- · Live chat or question submission
- A more clear differentiation in path for new users and users who already have Kin accounts.

HOMEPAGE:

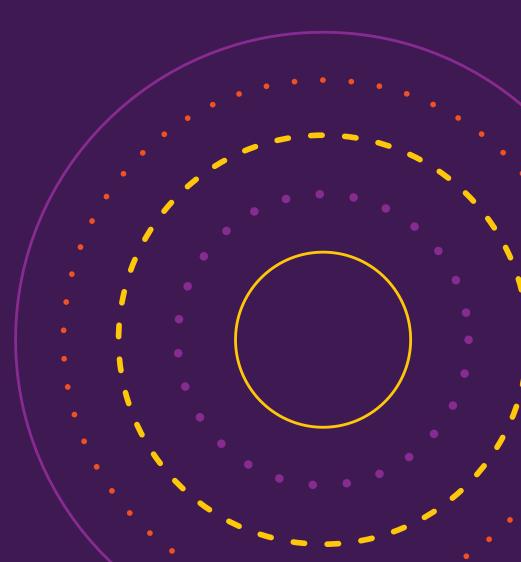
- The homepage with the photograph was the winner.
- Users don't want to lose the roadmap because it is a helpful tool. It should be incorporated into the site.
- Adding Kin Journeys visible on the homepage would evoke a sense of community from the beginning.

DOCUMENT DOWNLOAD OPTIONS:

- User would want to download all of their adoption forms on the Kin site instead of their agency site so that everything is in one place.
- Would like a downloadable list of important phone numbers.
- · Checklist option is extremely useful.

FAMILY FUN:

User were very excited about a family fun and activities page.



Visual System

This new visual system re-invents Kin. The colors have become more vibrant shades, and the idea of using silhouettes was changed from a single child being on their own to many people coming together as a family. The silhouettes have a more positive air about them, as well.

The addition of the circle layers provide an opportunity to have a design element that can be constructed and reconstructed, per the review board's suggestion during my previous Final Review presentation. The layered circles visually represent the many layers of family, the adoption process, and who people as individuals by using multiple sizes, colors, and weights.







The Kin logo is bold and clean. The clean style represents the adoption process when assisted by Kin—simplified. The three dots represent a family. Due to the dots representing people, I was careful to select a gender-neutral and racially-neutral color so that everyone could feel included. This is especially important in today's political climate.



DISPLAY TYPE ONLY/KARMINA SANS

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

EVERYTHING ELSE/PROXIMA NOVA

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 **USED SPARINGLY TO ADD SOME ZEST/QUESTA SLAB**

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890

Other families: typefaces

These typefaces have been selected for their simple, yet playful strokes. They have also been selected because they all utilize a round dot above the lowercase "i" and "j", rather than a square. A goal is to maintain the circle theme from every aspect of the visual system. Each typeface also has many weights, allowing for versatility.

Karmina is to be used only for headlines, as it does not do well at text sizes. Proxima Nova can be used for subheadings and body copy. Questa should be used sparingly when additional versatility is needed (ex/magazine titles and quotes).

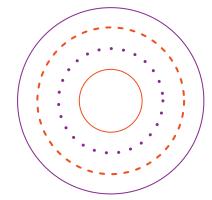
Colors

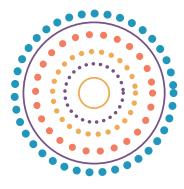


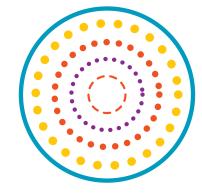
Layers of Support

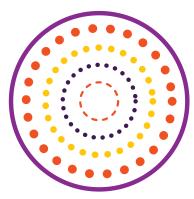
We are all different but we are all here—together.

In a quest for equality, happiness, acceptance, and support, different colored and patterned circles are layered around each other. These layers of support can be deconstructed and used throughout the system on their own, or combined back together.

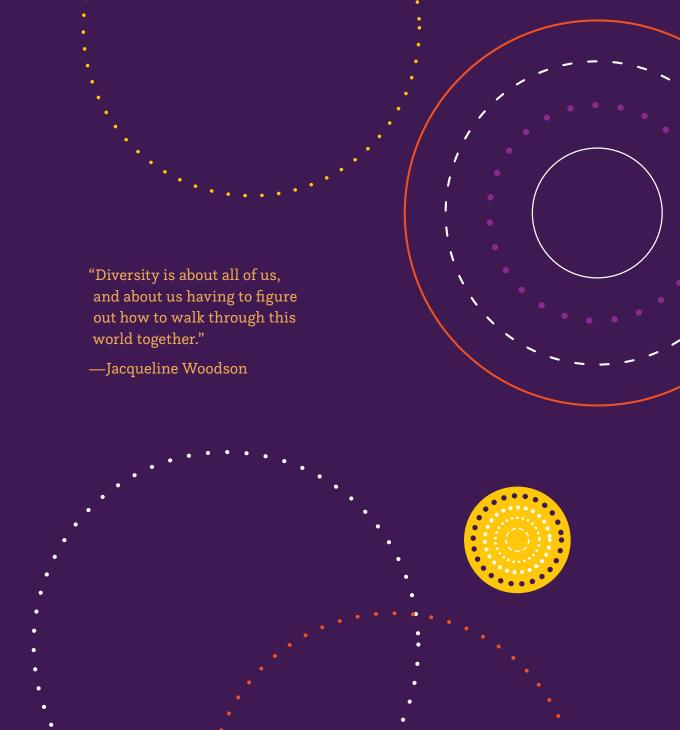








◆ Deconstructed. Can be applied simply. Perhaps half shown on one thing, and the other half shown on another corresponding piece to connect the two.





Meet the families

The silhouettes represent all different types of family systems. They are to be used vibrantly to represent the true meaning of Kin. Circles may or may not be overlain. Circles placed over the silhouette should be used to draw attention to them and may not be used for embellishment purposes. Silhouettes can be applied in any of the brand colors.





Photographic Style

Photographic style is warm and thoughtful.





Deliverables: Event Materials

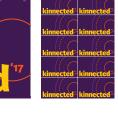
NOTEBOOK



Saddle stitched/thread

CONTACT CARD







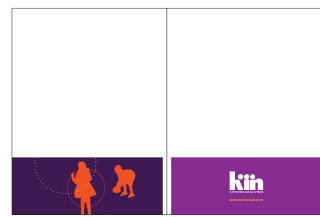
		B90
0	0	
0 0	•	
*	1	
1	1	

FOLDER

Exhibitor



Exhibitor



TOTE BAG









BADGES















Mynameis Long

9x36" Cube



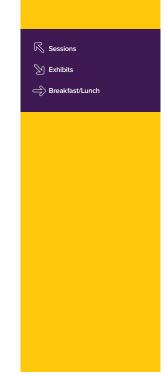










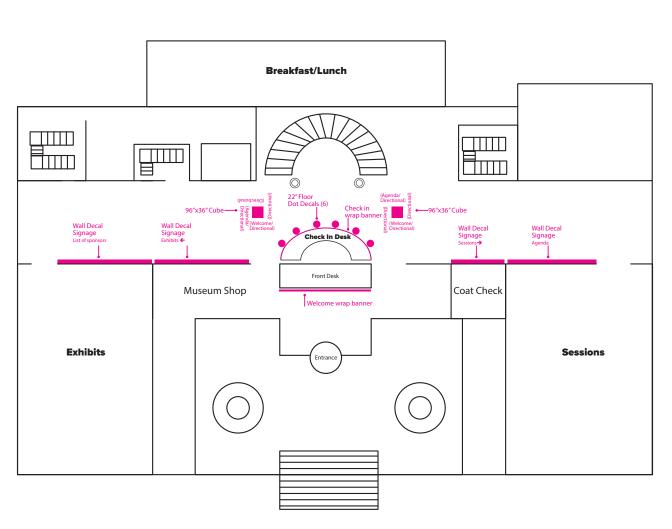


Welcome Banner



27" Floor adhesive dots





MOTION GRAPHIC

https://vimeo.com/167205249

- Logo appears without tagline.
 Dots are separated on bottom right.
- Dots "ping pong" into their place on top of logo with light sound effects.
- Tagline fades in
- Fades to white with sound of child laughing









PUBLICATION

















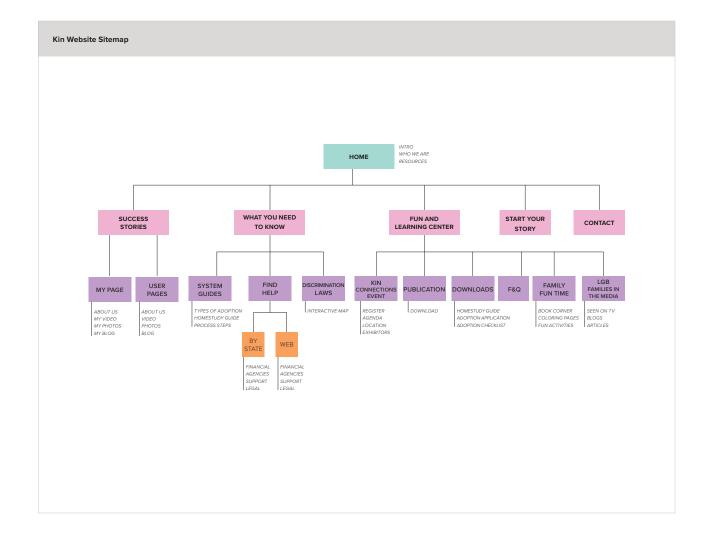








WEBSITE



Homepage

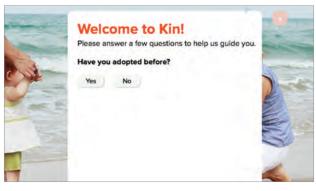




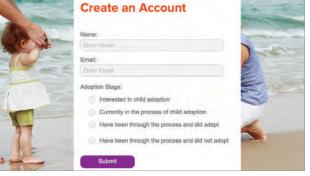
WITHOUT POP-UP QUESTIONNAIRE



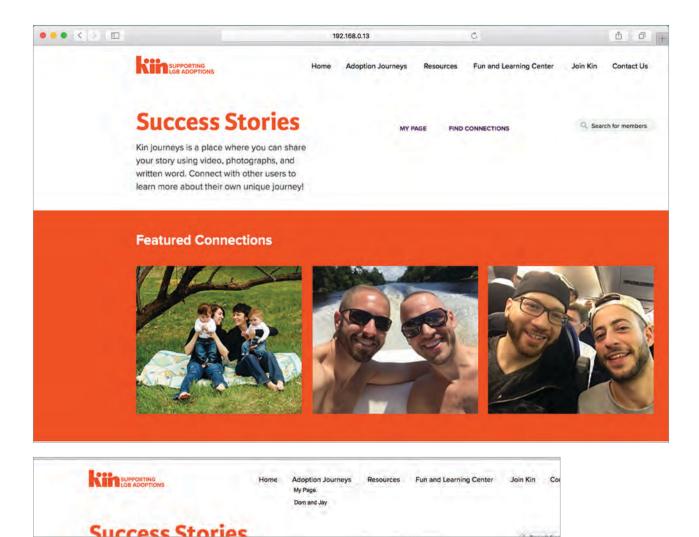








Adoption Journey Stories

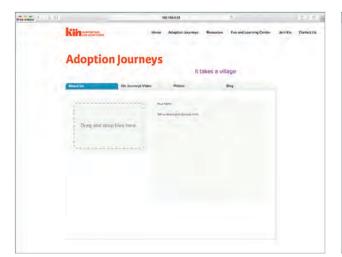


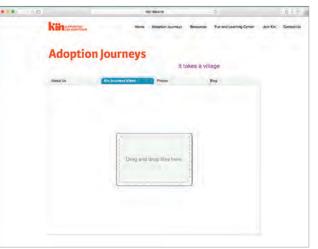
MAIN NAVIGATION SHOWN

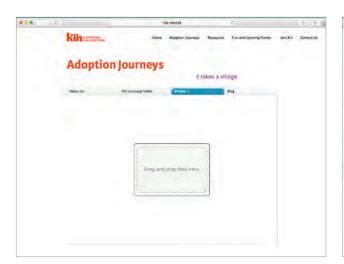


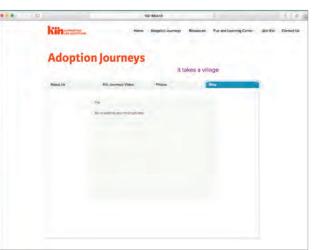
SUB-NAVIGATION SHOWN

Adoption Journeys "My Page"

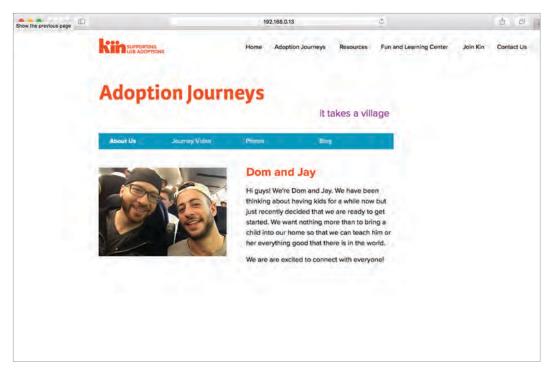




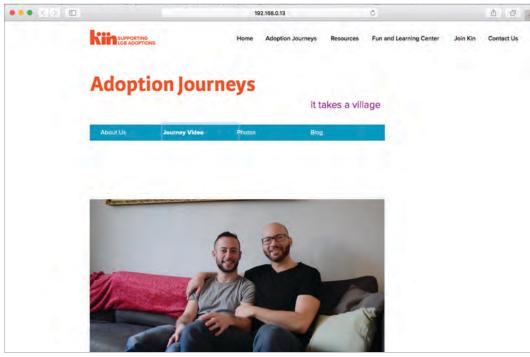




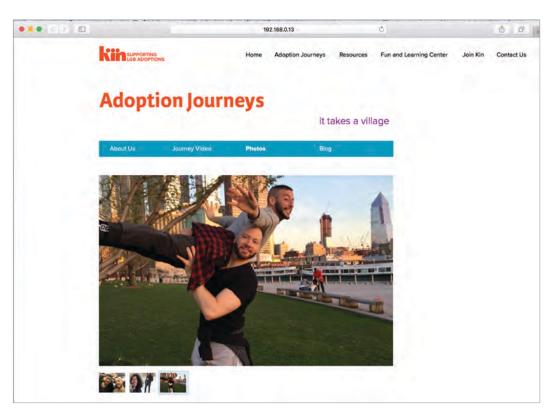
Adoption Journeys: Jay and Dom



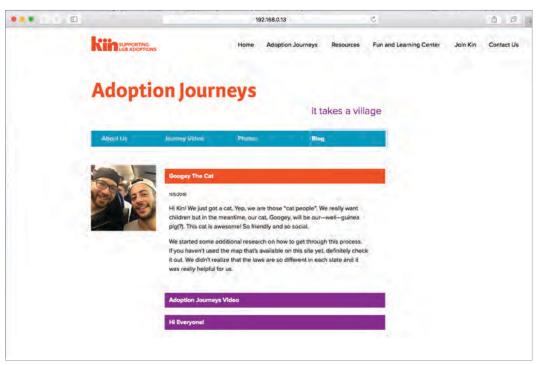
ABOUT US



JOURNEY VIDEO

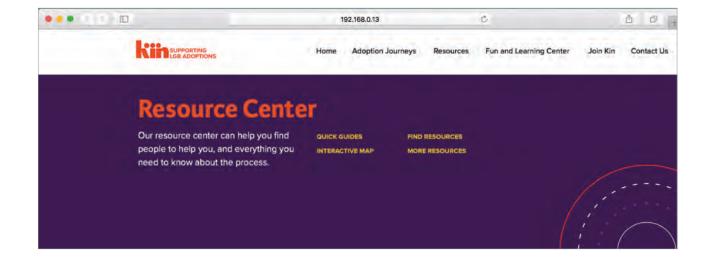


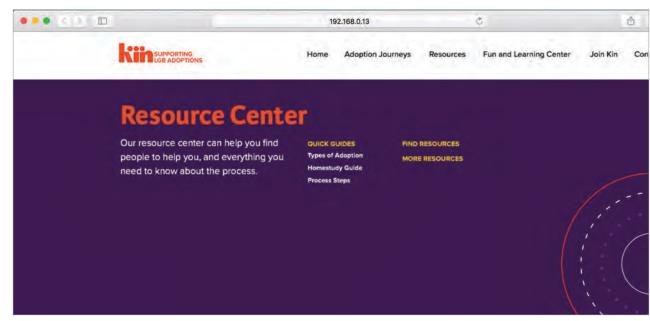
PHOTOS



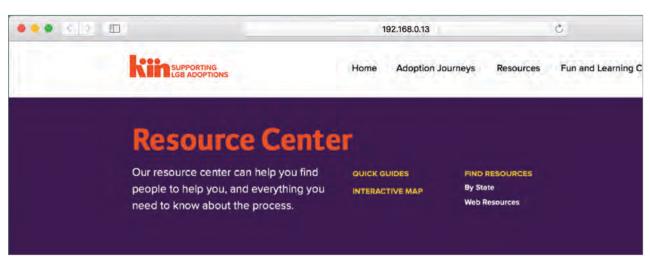
EXPANDABLE BLOG

Resource Center



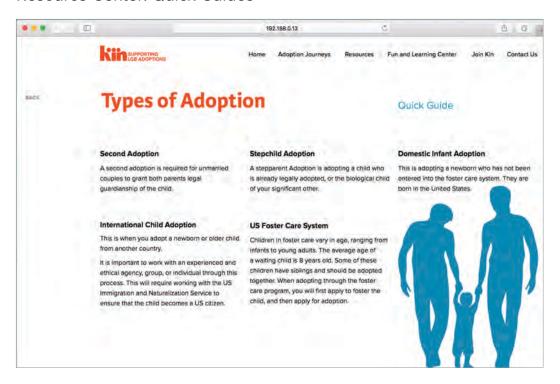


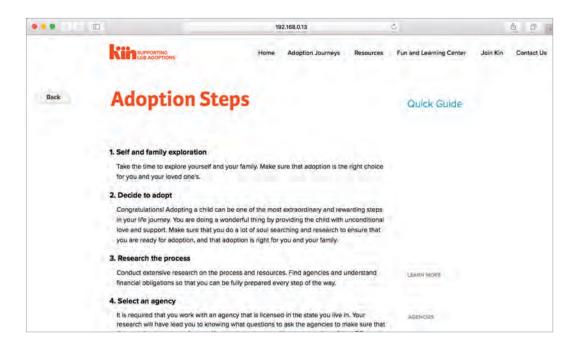
QUICK GUIDES SUBMENU

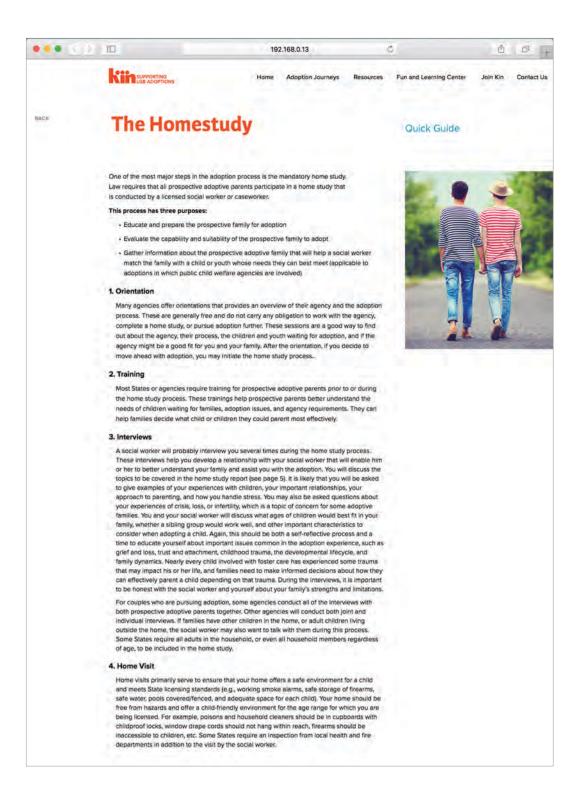


FIND RESOURCES SUBMENU

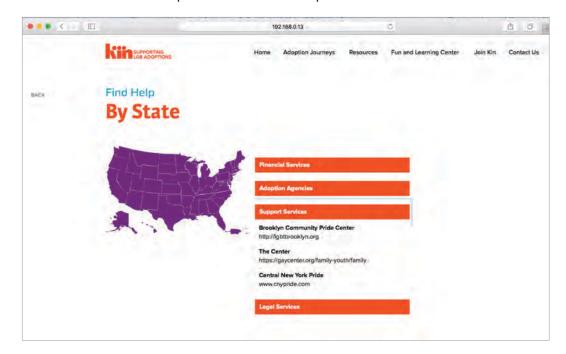
Resource Center: Quick Guides

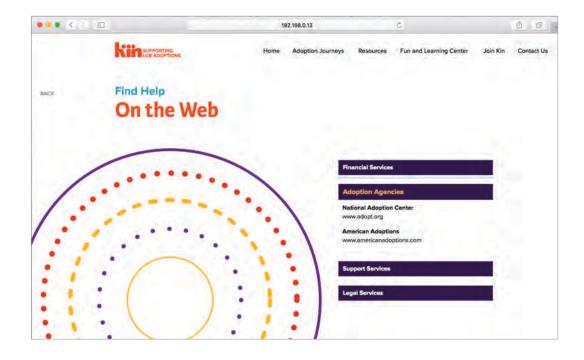






Resource Center: Expandable Find Help Tool





Resource Center: Interactive Legal Map



A POP-UP APPEARS WHEN HOVERING OVER THE DIF-FERENT STATES. EACH BUBBLE CONTAINS INFORMA-TION THAT PERTAINS SPECIFICALLY TO THAT STATE.

Fun and Learning Center



KINNECTIONS EVENT
KINNECTED MAGAZINE
DOWNLOADS
F&Q
FAMILY FUN TIME!
LGB FAMILIES IN MEDIA

Kinnections 2016

Attend Kin Connections for an opportunity to meet with Kin members, have face time with helpful resources, and listen to sessions that can assist you through your journey.

We can't wait to see you in July!

EVENT INFORMATION
Register
Agende
Location

Exhibitors

KINNECTIONS 2016 SUBMENU

Downloads

Need some guides and sample forms? We can help! If there is a guide or form you need but don't see here, contact guides@kinconnections.com and we'll do our best to send it to you as quickly as possible.

GUIDES AND FORMS
Homestudy Guide
Adoption Application Form
Adoption Checklist

DOWNLOADS SUBMENU

Family Fun Time!

Looking for something fun to do? Need a book? It's tough to find LGB-family-themed stuff out there, so we put it here for you to help you out a bit. Find some coloring pages for your child (or you), visit the book corner, and read through some activity ideas.

CLICK FOR FUN!

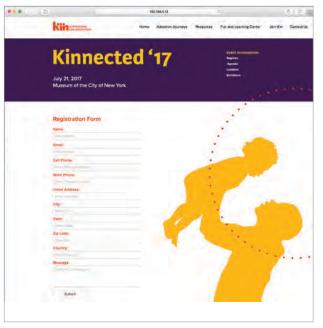
Book Corner

Coloring Pages

Fun Activities

FAMILY FUN TIME! SUBMENU

Kinnected '17 Event Information



Agenda

Barr Chinck in and Breakfast

Oyen: Tell Three Int Orlay Educating the public on same-was parent Education

Lediol Necessia. Advoctive Process in the LOB Community

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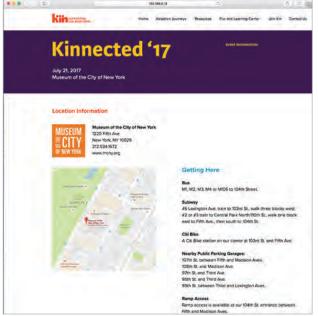
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REGISTRATION FORM



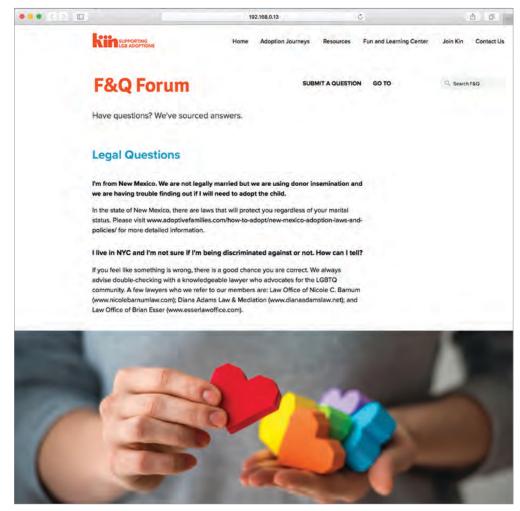
AGENDA



LOCATION INFORMATION

EXHIBITOR IFORMATION

F&Q Forum



MAIN PAGE

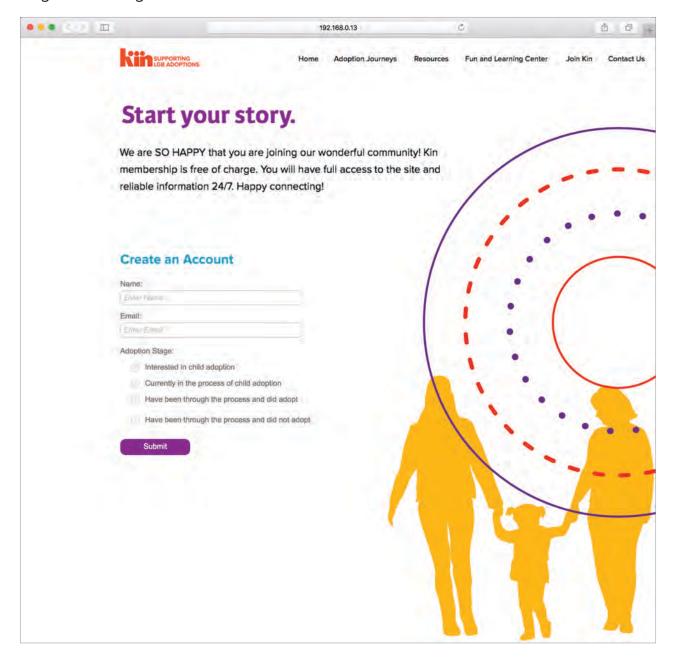




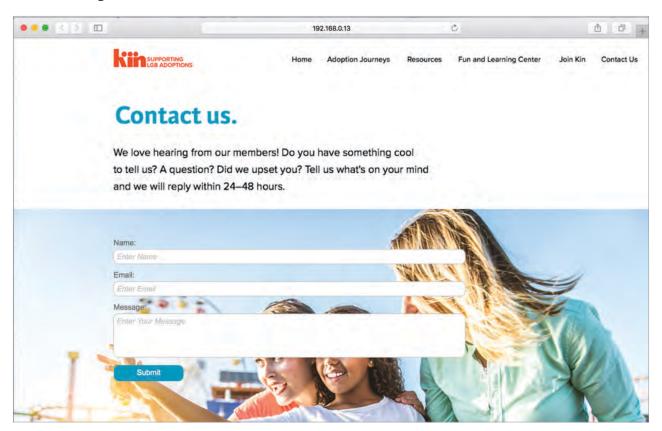
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GO TO: SUBMENU AND SEARCH BAR

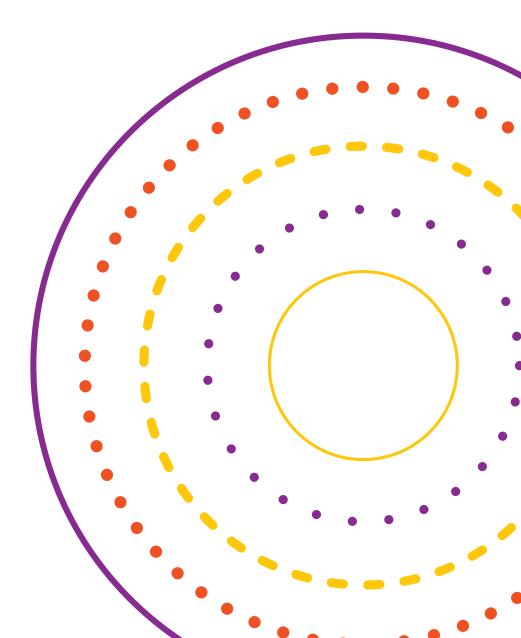
Registration Page



Contact Page



Thank You



Hillary in Color

SEE THE WORLD DIFFERENTLY

I was always one of those creative kids. The kind of kid who didn't quite fit the mold—the one who believed she could fly if she practiced enough. During recess, my favorite thing to do was create color palettes in chalk by grinding it into powder on the sidewalk.

I have always believed that my world could be anything I wanted it to be and I see our it in all of the colors, shapes, patterns, and dimensions that make it everything that it is. I have absorbed and embraced 31 years of wonder, and I'm so lucky for that.

AGAINST THE ODDS

The struggle was real, and the struggle was worth it. School was always difficult for me. Since birth, I have dealt with numerous medical issues that made school a challenge. I was told by my grade school teachers to look at trade schools, and not bother applying to college. I was told to lower the expectations that I have for myself because it would be too difficult to reach my goals. Rather than accepting this as my truth, I made lemonade out of all of the lemons presented to me. I earned a BA in Interpersonal Communication and gave myself two years to decide what I wanted to get my Master's degree in.

WHY DESIGN?

I always knew that I wanted a career in the arts. In high school I became very involved in our fashion program, co-wrote the second level curriculum with the instructor, and won my first art award for a gown design. I play and write music for piano and guitar, and I dance until my feet can't move anymore. Art and creativity are the air that breathe life into me.

During my advertising internship in college, I fell in love with graphic design. I spent time with the designer, learning about Quark, hierarchy, color, and design's purpose and importance as a whole. When I was deciding what to get my master's degree in, the answer seemed obvious: an MFA in graphic design. I taught myself how to use Adobe Creative Suite, and in one week put together a portfolio that I'm proud to say was my starting point. I found Academy of Art University and after speaking with a staff member, decided to apply.

I'm so glad that I did. I have learned so much here, and through working with other designers who attended different schools, I have discovered that the education I received was unmatched. This program has equipped me to apply what I have learned and to continue learning after graduation because we are never really done doing that.

Unconditional love for graphic design and how it applies to the world around us, and a yearning to give my craft to other's has been my driving force behind completing my studies. I have worked full time through it all, slept very little, and gave myself more pep talks than a baseball coach.

Put on your seatbelts: here we go!

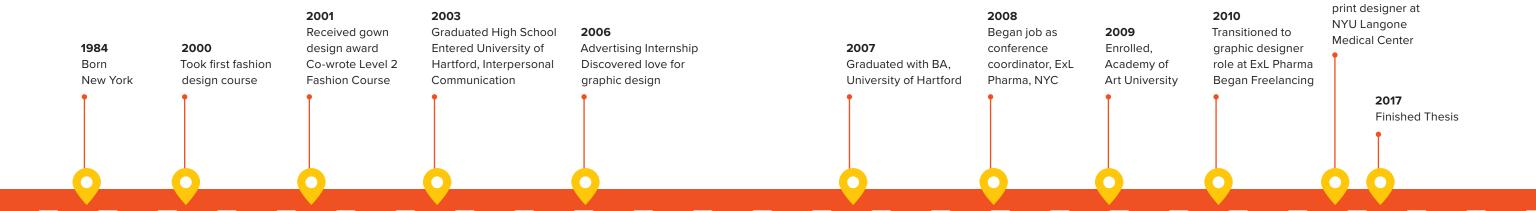
HOW TO FLY

(THERE'S THAT CRAZY LEDFORD KID, AGAIN.

- 1. Locate a front porch.
- 2. Put on a cape. It doesn't have to be a real cape.
- 3. Put on a headpiece, such as a crown, hat, or strainer
- 4. Find a hula hoop. Put this around your waist.
- 5. Find a jump rope. Hold this in your hand.
- Swing the jump rope above your head, and while hula hooping, jump off of porch.

Disclaimer: This may not result in actual flying. If you believe with all your might, anything is possible

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130 Thank You • 131





